

EXCELLENT COVERAGE, PERSONALIZED SUPPORT



FINDING ANSWERS

Transparent Billing

When genetic testing is needed, costs should not be a barrier for patients to receive the most comprehensive information regarding their health. That's why we guarantee that we will contact you within 5 business days to advise you of your coverage status, and discuss any out-of-pocket costs that may apply.

More than 95% of Patients are Covered

We are contracted with the majority of US health insurance companies. Many insurance companies cover genetic testing if your medical or family history suggest you would benefit from it.

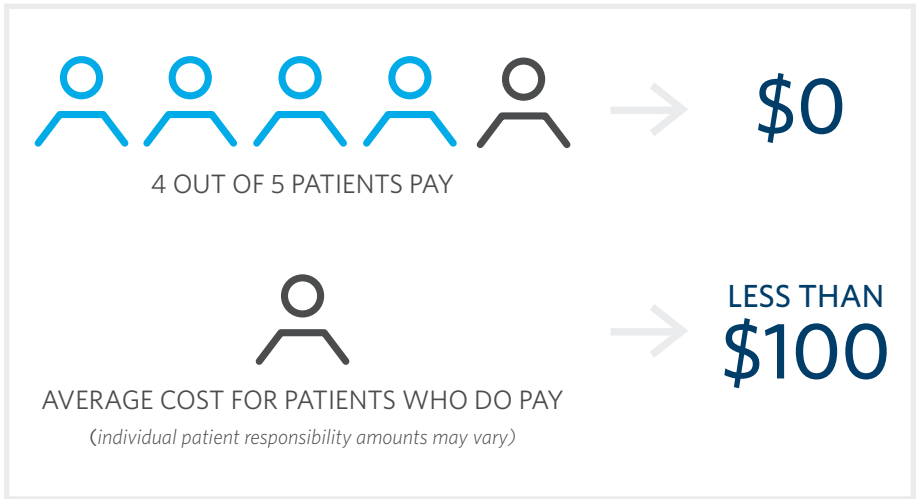
Want to determine if you meet specific criteria for genetic testing? We can help.
Call 949.900.5500

Patient Assistance Program

We see every sample that comes through our doors as a life with a story. Our Patient Assistance Program considers each patient's individual financial situation so that genetic testing ordered through their insurance company can be accessible and affordable. Our team will reach out to eligible patients, review payment options and explain how this program can benefit them.

No Insurance or Under Insured?

In an effort to make our testing accessible to as many patients who need it, we offer a low cash price to those with limited or no insurance coverage. Check out ambrygen.com/PAP for more information.



What is Insurance Verification?

Insurance verification is the process of contacting the insurance company to confirm insurance coverage, estimated patient costs, and authorization requirements for testing. Please be sure your clinician has the most up to date insurance information for you, so that the verification can be as timely and accurate as possible.

What is an Explanation of Benefits (EOB)?

An EOB is not a bill; it is a statement sent by your health insurance company explaining what medical bills were paid by the insurance company.

If you have questions related to an EOB, please contact your insurance company.



If you have any questions,
please contact us.

We are available Monday through Friday,
5am-5:30pm Pacific Standard Time

[+1 949.900.5500](tel:+19499005500)

billing@ambrygen.com

ambrygen.com